Instructions for Installing the
SAFARI Montage® SuperSet XLIV (44) Content Drive Set

CONTENTS:

SAFARI Montage SuperSet 44 Adaptive Bitrate (ABR) Content Two-Drive Set.

PLEASE READ THESE INSTRUCTIONS IN THEIR ENTIRETY BEFORE YOU BEGIN:

• SuperSet 44 requires SAFARI Montage v8.7.23 or later and may require changes to system settings.
• Review the SAFARI Montage 8.7.23 System Requirements available at: https://safarimontage.com/support/releases/SM-8.7.x.aspx
• Please contact Technical Support if you need any assistance regarding the status of your SAFARI Montage server, to schedule an upgrade, or to review any questions you may have before installing your new content drives
• SAFARI Montage Technical Support is available Monday-Friday from 8 a.m. to 6 p.m. Eastern Time and may be contacted by telephone at 800-782-7230 or online via https://www.safarimontage.com/support/

NOTES:

• Classroom Media Controllers/KIOSKs do not support playback of ABR video and are not compatible with SuperSet 44 content drives. For environments utilizing CMCs, you may leave the last compatible SuperSet (SuperSet 37 or earlier) installed alongside the new SuperSet 44 drives to maintain the ability to play packaged content on the CMC.
• Drives are labeled in a set with “Drive A” and “Drive B” color coded to ensure they are installed together

Drive A

ECJ120
Superset 44 Content Drive 12TB ABR (E) (Drive A)

Drive B

ECK120
Superset 44 Content Drive 12TB ABR (E) (Drive B)

• Install drives in adjacent drive bays (example: If Drive A is installed in bay 1 then install Drive B in bay 2)
• Important: If installing more than one set of drives in a server, install one set at a time and reboot in between drive sets
• In environments with multiple servers there will also be labels with the serial number of the server in which the drive sets are to be installed
UPGRADE INSTRUCTIONS:

1. Shut down the SAFARI Montage server:
   a. If performing the server shut down from the web interface:
      i. Navigate to Admin > Tools > Reboot and Shut Down.
      ii. Click on the Shut Down button
      iii. Click Shut Down again to verify that you wish to shut down the server
   b. If performing the server shut down from the console:
      i. Select option #3 Advanced, followed by option #7 Shut Down

2. Remove all prior SuperSet content drives from the server. Do NOT remove CreationStation drives.
   Note: For environments utilizing CMCs, you may leave the last compatible SuperSet (SuperSet 37 or earlier) installed to maintain the ability to play packaged content on the CMC.

3. Drive configuration requirements vary depending on server model. Identify your server model and follow the appropriate instructions below.
   a. Dell-manufactured servers: If installing content drive(s) in one of the following models, please proceed to page 6 to complete additional drive configuration steps, before returning here to continue at step 4
      • T-420 • RM-440X • WAN-880X
      • T-440X • RM-640 • WAN-1240
      • T-86X • RM-640X • WAN-1210X
      • RM-126X • WAN-1216X • WAN-1212X
      • RM-128X • WAN-1220X • WAN-1216 *
      • WAN-1220 *
      * While the WAN-1216 and WAN-1220 are not Dell-manufactured servers, drive configuration is similar to Dell’s Virtual Disk Management and the same instructions are used
   b. WAN-1212: If installing content drive(s) in a WAN-1212, please proceed to page 7 to complete additional drive configuration steps, before returning here to continue at step 4
   c. If installing in any other model server:
      i. Insert the received SuperSet 44 Content Drive(s) into the next available open bay(s) of the server. Make certain that each drive sled latch clicks into place, ensuring proper drive seating.
      Note: If installing this drive into a RM-820 or WAN-840, the drive must be installed in bay 1, 2, 3 or 4 as shown below:

      | Bay 4 | Bay 5 | Bay 6 | Bay 7 |
      |-------|-------|-------|-------|
      | Bay 0/OS Drive | Bay 1 | Bay 2 | Bay 3 |

      ii. Power on the server
4. Log in to SAFARI Montage and activate new packages by navigating to **Admin > Content & Modules > Activate All**

**Note:**
- Package licensing has been entered in advance and is ready to activate when new drive(s) are installed
- For customers upgrading from SuperSet 38 or later, proceed to step 7

5. For customers using the SAFARI Montage WAN Manager Module, proceed as follows; otherwise, skip to Step 6
   a. Assign new packages, mirroring assignments for retiring packages by navigating to **Admin > WAN Manager > Schools**. A package map of new and retiring packages is included for reference on the following page.
   b. Unassign retiring packages from all schools by navigating to **Admin > WAN Manager > Schools** and adjusting assignments
     **Note:** If CMC-compatible drives were left installed during step 2, skip this step

6. Deactivate retiring packages by navigating to **Admin > Content & Modules > Content Packages** and clicking Deactivate for each retired package
   **Note:** If CMC-compatible drives were left installed during step 2, skip this step

7. Remap Playlists and Lessons to the new package content by navigating to **Admin > Tools > System Volumes** and clicking the **Map Playlist and Lesson Items** link

8. Enable **Default All Playback to HTML5 Media Player** by navigating to **Admin > Settings > System**. Click the check box for this feature and click the **Save** button at the bottom of the page.

~ THIS COMPLETES THE DRIVE INSTALLATION PROCESS~
### PACKAGE MAP

#### Notes:
- Older 300k, 800k, 1600k, and **Spanish** packages may be deactivated for all new packages below as Spanish titles are included in new packages.
- Each package listed below refers to all formats and bitrates for the noted package.

<table>
<thead>
<tr>
<th>New Packages, Which Will Activate Upon &quot;Activate All&quot;</th>
<th>Replaces These Package(s), Which Are to Be Unassigned &amp; Deactivated</th>
</tr>
</thead>
<tbody>
<tr>
<td>G112909 – Core K-8 Content Package (ABR)</td>
<td>All prior versions of Core K-8 Content Packages, Reading Rainbow Content Packages, Eyes on the Prize Content Packages</td>
</tr>
<tr>
<td>G198007 – K-8 Super Core (ABR)</td>
<td>All prior versions of Core K-8, K-8 Super Core, Reading Rainbow, Eyes on the Prize and K-6 Supplemental, whose new name is K-8 Expansion.</td>
</tr>
</tbody>
</table>
| G198106 – K-8 Expansion (ABR) | All prior versions of K-6 Supplemental  
All prior versions of K-8 Expansion |
| G113308 - Core 9-12 Content Package (ABR) | All prior versions of 9-12 Core Content Packages and Eyes on the Prize Content Packages |
| G129809 - 9-12 Super Core Content Package (ABR) | All prior versions of 9-12 Super Core Content Packages, Eyes on the Prize Content Packages  
All versions of G1121 - Additional SM 9-12  
G1298S02MN - 9-12 Super Core Content Package (Spanish) |
| G129409 – 9-12 Expansion Content Package (ABR) | All prior versions of 9-12 Expansion  
All versions of G1121 - Additional SM 9-12 |
| G112509 - Core K-12 Content Package (ABR) | All prior versions of Core K-12 Content Packages, Rainbow Content Packages and Eyes on the Prize Content Packages |
| G131809 - K-12 Super Core Content Package (ABR) | All prior versions of Core K-12 Content Packages, K-12 Super Core Content, Reading Rainbow Content Packages and Eyes on the Prize Content Packages  
All versions of G1121 - Additional SM 9-12  
G1311S02MN - K-12 Super Core Content Package (Spanish) |
| G126405xx - Cyber-Science Interactive 3D Model Package (2014) | All prior versions of Cyber-Science Interactive 3D Model Package  
**Note:** Remap prior package titles using Admin > Tools > System Volumes > Map Playlist and Lesson Items to Cyber-Science 2014 Package |
| G974311 - American Schools Overseas K-8 (ABR) | All prior versions of American Schools Overseas K-8 |
| G974711 - American Schools Overseas 9-12 (ABR) | All prior versions of American Schools Overseas 9-12 |
| G975611 - American Schools Overseas K-12 (ABR) | All prior versions of American Schools Overseas K-12 |
**Note:** All prior version references will be mapped to Visual Dictionary 2014 references |
Package Map Continued:

<table>
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<th>New Packages, Which Will Activate Upon &quot;Activate All&quot;</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Career Clips Content Package (ABR)</td>
<td>&gt; All prior versions Career Clips Content Packages</td>
</tr>
<tr>
<td>G999202N – National Archives Digital Resources (2015)</td>
<td>&gt; All prior versions Digital Resources from the National Archives</td>
</tr>
<tr>
<td>G999402N – Khan Academy Web Links Content Package (2016)</td>
<td>&gt; All prior versions Khan Academy Web Links</td>
</tr>
<tr>
<td>G200602N – Scholastic Channel Web Links Content Package (2016)</td>
<td>&gt; All prior versions Scholastic Channel Web Links</td>
</tr>
<tr>
<td>G999502N – FEMA Digital Resources Content Package (2016)</td>
<td>&gt; All prior versions FEMA Digital Resources</td>
</tr>
<tr>
<td>G964002N – NOAA Digital Resources Content Package (2016) (ABR)</td>
<td>&gt; All prior versions NOAA Digital Resources</td>
</tr>
</tbody>
</table>
For the following servers, Virtual Disk Management will need to be configured:

- T-420
- T-440X
- T-86X
- RM-126X
- RM-128X
- RM-126X
- RM-128X
- WAN-880X
- WAN-640
- WAN-1216X
- WAN-1212X
- WAN-1220X
- WAN-1216
- WAN-1220

To do so, perform the following on system boot:

1. Insert Drive A into the next available open bay of the server. Make certain that the drive sled latch clicks into place, ensuring proper drive seating.
2. Power on the server.
3. When prompted, press <CTRL>+<R> to access Virtual Disk Management. If prompted, press <C> and/or <Y> when accessing Virtual Disk Management.
4. Use the arrow keys and navigate the Virtual Disk Management screen and select the **PERC controller** (top node).
5. Press <F2> to open the properties sub-menu and choose “**Foreign Config**” and press <Enter>.
   a. If “**Foreign Config**” is un-selectable and “**Unconfigured Physical Disks**” appear in Virtual Disk Management, continue to step 8.
6. Select Clear from the Foreign Config sub-menu.
7. Use the arrow keys to select “**Yes**” and press <Enter>.
   a. “**Unconfigured Physical Disks**” will appear in Virtual Disk Management.
8. Use the arrow keys and navigate the Virtual Disk Management screen and select the **PERC controller** (top node).
9. Press the <F2> to open the properties sub-menu and choose “**Create New VD**”.
10. Using the <Tab> key, navigate to the “**Physical Disk**” list and select the first disk in the list (use the spacebar to select).
11. Using the <Tab> key, navigate to “**OK**” and press <Enter>.
12. Use the arrow keys to select “**Yes**” and press <Enter> when prompted about skipping initialization.
13. Insert Drive B into the next available open bay of the server. Make certain that the drive sled latch clicks into place, insuring proper drive seating.
14. Wait 30 seconds for the drive to spin up, and then press F5 to refresh the page.
15. Repeat steps 4 through 12 for Drive B and then continue to step 16.
16. Press <ESC> key and select “**OK**” to exit Virtual Disk Management.
17. Press <CTRL> +<ALT> +<DEL> to reboot the server.
18. Repeat all of the above steps for each drive set if more than one is to be installed in a single server.

* While the WAN-1220 is not a Dell-manufactured server, drive configuration is similar to Dell's Virtual Disk Management and the same instructions are used.
For the WAN-1212 server, the MegaRAID BIOS will need to be configured. To do so, perform the following on system boot prior to installing any new drives:

1. Access the LSI MegaRAID SAS controller BIOS by pressing <Ctrl>+<H> when prompted during boot up

2. Click the Start button to access MegaRAID BIOS Config Utility

3. Insert a single new content drive into the next available open bay of the server. Make certain that each drive sled latch clicks into place, ensuring proper drive seating.

Wait approximately 30 seconds and then click the Scan Devices link from Navigation to access to the Foreign Configuration page.

**Note:** If you have more than one new drive you will repeat steps 3 through 15 for each drive.
4. When prompted, click on the **Clear** button to clear the foreign configuration of the drive. Then click **Yes** to confirm and return to the Logical View.

5. Click **Configuration Wizard** link from Navigation to access the Configuration Wizard.
6. Select **Add Configuration** and click **Next** to continue.

![Configuration Wizard](image1)

**Configuration Wizard guides you through the steps for configuring the MegaRAID system easily and efficiently. The steps are as follows:**
1. Drive Group definitions: Group drives into Drive Groups.
2. Virtual Drive definitions: Define virtual drives using those drive groups.
3. Configuration Preview: Preview configuration before it is saved.

**Please choose appropriate configuration type:**
- **Clear Configuration**: Allows you to clear existing configuration only.
- **New Configuration**: Clears the existing configuration. If you have any existing data in the earlier defined drives, the data will be lost.
- **Add Configuration**: Retains the old configuration and then adds new drives to the configuration. This is the safest operation as it does not result in any data loss.

![Configuration Wizard](image2)

7. Select **Manual Configuration** under the Configuration Method and click **Next** to continue.

![Configuration Wizard](image3)
8. Select the newly installed hard drive from the **Drives** list and click the **Add To Array** button.

9. Click on the **Accept DG** button, to accept the Drive Group from under the **Drive Groups** and click **Next** to continue.
10. Select the hard drive from the **Array With Free Space** drop down and click the **Add to SPAN** button. The hard drive should move to the **Span** window. Click **Next** to continue.

11. Click on the **Update Size** button
12. Click on the **Accept** button to save the drive configuration. Click on the **Yes** button when prompted regarding use of **Write Through mode**. Click on **Next** to continue.

13. Click **Accept** to save the virtual drive configuration and then click **Yes** to confirm
14. Click **Cancel** when asked to enable SSD caching

![Image of SSD caching configuration]

15. Click **No** when asked to initialize the virtual drive

![Image of confirm page]

**Note**: If installing multiple drives return to step 3 now and repeat for each new drive. You must completely reboot the server between drive set installations if adding more than one drive set to a single server.
16. When all new content drives have been configured, click the Exit link in the left-hand navigation and then Yes to confirm.

17. Press <CTRL>+<ALT>+<DELETE> to restart the server.

18. Return to step 4 on page 3.